



Report to: Audit Sub-Committee

Subject: Operational Risk Register Review

Date: 6th December 2006

Author: Manager of Resource Services

1. PURPOSE OF REPORT

To update members of the changes made to the Operational Risk Register following the review completed during quarter three of the current financial year.

2. BACKGROUND

Operational risks are reviewed annually during quarter three. The review forms an integral part of the Authority's Corporate Governance Framework, highlighting changes to the impact and likelihood of existing risks with respect to both inherent and residual aspects.

In addition new risks are identified and evaluated to assess their potential impact on the Authority's objectives and processes.

3. REVIEW RESULTS

The review of operational risks is summarised in the table below:

Dept/Service	Operational Risks Brought Forward	Operational Risks Discharged	New Risks	Operational Risks Carried Forward
Housing	66	35	9	40
Leisure	38	3	4	39
Legal	25	5	1	21
Cabinet	23	11	2	14
Planning	50	1	7	56
Finance	58	26	11	43
Direct Svs	54	11	4	47
Personnel	48	16	7	39
Total	362	108	45	299

Of the 362 risks brought forward from the previous review, 108 have been discharged with 45 new risks being identified resulting in an overall carry forward figure for the Authority of 299.

The new risks identified are summarised in the table below:

Risk Number	Risk	Department
79	Stock Transfers	Housing
80	Health & Safety System	Housing
81	Management of Asbestos	Housing
82	Implementation of Low Demand Review	Housing
83	Revise Allocation Policy	Housing
84	Equalities & Diversity	Housing
85	Criminal Records Bureau Checks	Housing
86	Environmental Warranty of Housing	Housing
87	Choice of RSL Partner – Stock Transfer	Housing
50	Muslims Burials	Leisure
51	Safety Tests on Head Stones	Leisure
52	Smoking Ban	Leisure
53	Reviewing Programming and opening hours of all Leisure Centres	Leisure
32	Undertake Preparation for Borough & Council Elections	Legal & Democratic Services
28	Participation in the Conurbation Area Agreement	Cabinet Office
29	Delivery of the process to support CPA	Cabinet Office
57	Introduction of CRM	Planning & Environment
58	Single non emergency number	Planning & Environment
59	Remote Working	Planning & Environment
60	Consultation of Regional Spatial Awareness	Planning & Environment
61	Strategic Flood Risk Assessment	Planning & Environment
62	Recruitment of Professional Officers	Planning & Environment
63	Housing, Planning Development Grant	Planning & development
68	Statutory Returns – Revenues	Finance
69	Statutory Returns - Housing Benefits	Finance

70	Statutory Returns - Financial Services	Finance
71	Updating & Review of Finance Strategy	Finance
72	Benefit Strategy	Finance
73	Finance Department Staffing Review	Finance
74	Shared Services	Finance
75	Business Continuity Planning	Finance
76	Inadequate BCP advice to local businesses	Finance
77	Revenue Grants	Finance
78	Support Service impost of LSVT	Finance
66	Fuel Stocks	Direct Services
67	Muslim Burials	Direct Services
68	Memorial Testing	Direct Services
69	Decriminalise parking enforcement	Direct Services

Details of these risks are attached at Appendix A.

4. **RECOMMENDATION**

Members are requested to note the contents of the report.

Appendix A

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 79

RISK: Stock Transfers

EXPOSURE:

Classification: Financial, Reputation Responsible Officer:Lynn Clayton

Inherent Risk:

Likelihood: **Probable**

Impact: Major

Current Risk Status:

Likelihood: **Possible**

Impact: Major

Controls in Place:

Agreement with RSL partner to indemnify cost
Project team
Consultation
Communication
Legal Advice

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 80

RISK: Housing Health & Safety system

EXPOSURE:

**Classification: Financial, Reputation,
Legal**

Responsible Officer: Diane Grattage

Inherent Risk:

Likelihood: Probable

Impact: Major

Current Risk Status:

Likelihood: Possible

Impact: Minor

Controls in Place:

Survey, repairs
Training, specification, reviews
Planned improvements

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 81

RISK: Management of Asbestos

EXPOSURE:

Classification: Reputation, Environmental, Legal, Financial	Responsible Officer: Diane Grattage
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<u>Inherent Risk:</u> Likelihood: Frequent	Impact: Catastrophic
<u>Current Risk Status:</u> Likelihood: Almost Never	Impact: Catastrophic

Controls in Place:

Surveyed
Asbestos Register
Manage Disposal
Training
Specialist Contractors

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 82

RISK: Implementation of low demand review

EXPOSURE:

**Classification: Reputation, financial,
political**

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: Frequent

Impact: Major

Current Risk Status:

Likelihood: Probable

Impact: Major

Controls in Place:

Cabinet decision to designate a scheme
Funding set aside, but with stock transfer project officer

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 83

RISK: Revise allocation Policy

EXPOSURE:

Classification: Legal Reputation

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: **Frequent**

Impact: **Major**

Current Risk Status:

Likelihood: **Possible**

Impact: **Minor**

Controls in Place:

Working group
Research into other schemes
Professional advice input
Legal advice
Consultation

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 84

RISK: Equalities & Diversity

EXPOSURE:

**Classification: Reputation, financial,
legal, contractual**

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: **Probable**

Impact: Major

Current Risk Status:

Likelihood: **Possible**

Impact: Minor

Controls in Place:

Quality impact assessment
Working group, training
Surveys
Customer Satisfaction Survey

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 85

RISK: Criminal Records Bureau checks

EXPOSURE:

Classification: Financial, reputation, legal

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: **Probable**

Impact: Major

Current Risk Status:

Likelihood: **Possible**

Impact: Major

Controls in Place:

Checks on new staff
Built into major contracts

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 86

RISK: Environmental warranty of Housing Stocks

EXPOSURE:

Classification: Financial, legal

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: **Frequent**

Impact: Major

Current Risk Status:

Likelihood: **Probable**

Impact: Major

Controls in Place:

Carry out environmental desk top survey contract

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 87

RISK: Choice of RSL Partner – Stock Transfer

EXPOSURE:

Classification: Reputation, financial, legal

Responsible Officer: Lynn Clayton

Inherent Risk:

Likelihood: **Probable**

Impact: **Major**

Current Risk Status:

Likelihood: **Possible**

Impact: **Major**

Controls in Place:

Selection criteria process
Overseen by consultants – financial, legal ind. Tenant advisors
Working group including solicitors

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 50

**RISK: Muslim Burials –
(Breaking the law and equalities law, DSD Co-operation-**

EXPOSURE:

**Classification: Legal, Reputation,
Financial**

Responsible Officer: Keith Tansley

Inherent Risk:

Likelihood: **Major**

Impact: Frequent

Current Risk Status:

Likelihood: **Major**

Impact: Possible

Controls in Place:

Talking to Direct Services
Talking to Muslim Community
Allocated land in Carlton

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 51

RISK: Safety Test on Head Stones

EXPOSURE:

Classification: Reputation, Financial

Responsible Officer: Keith Tansley

Inherent Risk:

Likelihood: **Catastrophic**

Impact: Possible

Current Risk Status:

Likelihood:

Impact: Frequent

Controls in Place:

Consultant to test and make safe, this is done on rolling programme

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 52

**RISK: Smoking Ban -
People not using facilities
Being implemented in April, people less likely to accept it.**

EXPOSURE:

Classification: Financial, Reputation	Responsible Officer: P Clarke
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<u>Inherent Risk:</u>	
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Likelihood: Major	Impact: Probable
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<u>Current Risk Status:</u>	
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Likelihood: Major	Impact: Probable
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Controls in Place:

Notify in advance
Subject to funding – supply shelter to smoke in
Managing it
Support New Leaf

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 53

RISK: Reviewing programming and opening hours of leisure centres. Fit for purpose in terms of management. Alter activity programme - Inconvenient to public. Allow delivery of change in lifestyles policy. Benefits our costs, if not done fail CPA, Gershaon, continuous improvement policies.

EXPOSURE:

Classification: Reputation, Financial	Responsible Officer: Paul Clarke
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<u>Inherent Risk:</u>	
Likelihood: Frequent	Impact: Major
<u>Current Risk Status:</u>	
Likelihood: Probable	Impact: Major

Controls in Place:

Process management,
Consultation with public and staff
Staff resources to manage it
Decisions taken to increase usage and reduce costs.

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2005/06

RISK PROFILE NUMBER: 32

RISK: Undertake preparation of Borough Council Elections

EXPOSURE:

Classification: Reputation. Financial

Responsible Officer:

Inherent Risk:

Likelihood: **Frequent**

Impact: **Catastrophic**

Current Risk Status:

Likelihood: **almost never**

Impact: **Catastrophic**

Controls in Place:

Qualified Staff
training
Returning Officer

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 28

RISK: Participation in the Conurbation Area Agreement.

EXPOSURE:
Reputation among peers, environmental issues, shape of the Council in the

Classification: Reputation,
environmental, continued operation of
the Authority.

Responsible Officer: Peter Murdoch

Inherent Risk:

Likelihood: **Frequent**

Impact: **Major**

Current Risk Status:

Likelihood: **Possible**

Impact: **Major**

Controls in Place:

Staff time allocated.
In the process of engaging partners.
Encouraging other districts to take part.

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 29

RISK: Delivery of the processes to support CPA, including updating the VFM self assessment and support for the audit commission.

EXPOSURE: Reputation among peers, financial implications.

Classification: Reputation, financial

Responsible Officer: Stephen Bray

Inherent Risk:

Likelihood: **Probable**

Impact: Minor

Current Risk Status:

Likelihood: **Possible**

Impact: Minor

Controls in Place:

Officer in post to support it.

Working group set up to look at issues raised.

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 57

RISK: Introduction of CRM (Customer Relationship Management)

EXPOSURE: Financial implications, Staffing issues for the department, Reputation among peers.

Classification: Reputation, Employee, Financial.

Responsible Officer: Andy Callingham

Inherent Risk:

Likelihood: Major

Impact: Frequent

Current Risk Status:

Likelihood: Major

Impact: Probable

Controls in Place: Department representation of working group.

Review Results:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 58

RISK: Single none emergency number introduction.

EXPOSURE: Legal implications, Financial implications,

**Classification: Legal, Financial
,Employee**

Responsible Officer: Andy Callingham

Inherent Risk:

Likelihood: Major

Impact: Frequent

Current Risk Status:

Likelihood: Major

Impact: Possible

Controls in Place:

Working group.
Documentation/guidance from Home Office.
Pilots running.

Review Results

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 59

RISK: Remote Working – Failure of the remote working policy

EXPOSURE: Financial Implications, staff moral

Classification: financial, employee

Responsible Officer: Steve Nickolls

Inherent Risk:

Likelihood: **Catastrophic**

Impact: **Frequent**

Current Risk Status:

Likelihood: **Major**

Impact: **Possible**

Controls in Place:

Corporate Policy.
Review of system.
Feedback to SMT.

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 60

RISK: Consultation of Regional Spatial Policy

EXPOSURE: Environmental implications, Legal & Financial implications, Political implications.

Classification: Environmental, Legal, Political, Financial

Responsible Officer: Alison Gibson

Inherent Risk:

Likelihood: Major

Impact: Frequent

Current Risk Status:

Likelihood: Major

Impact: Possible

Controls in Place:

National Policy – consultation on document
Public Exam
Joint Working group

Review Results

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 61

RISK: Strategic Flood Assessment – New Local development framework system.

EXPOSURE: Environmental implication, Financial implications, Legal and Political implications

Classification: Environmental, Financial, Legal, Political.

Responsible Officer: Alison Gibson

Inherent Risk:

Likelihood: **Catastrophic**

Impact: Frequent

Current Risk Status:

Likelihood: **Major**

Impact: Possible

Controls in Place:

Introduced by Policy
Looking at joint working with other district Councils
Appoint consultants subject to funding.

Review Results:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 62

RISK: Recruitment of Professional Officers

EXPOSURE: Financial and Legal Implications, Affect employee morale

**Classification: Financial, Legal,
Catastrophic**

Responsible Officer: Peter Baguley

Inherent Risk:

Likelihood: Catastrophic

Impact: Frequent

Current Risk Status:

Likelihood: Major

Impact: Probable

Controls in Place:

Use Consultants
Joint working with other District Councils

Review Results

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 63

RISK: Housing Planning Development Grant – Changing how its allocated

EXPOSURE: Financial implications

Classification: Financial

Responsible Officer: Peter Baguley

Inherent Risk:

Likelihood: **Major**

Impact: Frequent

Current Risk Status:

Likelihood: **Major**

Impact: Probable

Controls in Place:

Astute financial management, post not reliant on grant
Comment on consultation by government.

Review Results:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 68

RISK: Statutory Returns – Revenues (CTB1, NNDR1)

EXPOSURE: Financial Implications

Classification: Financial

**Responsible Officer: John Vickers,
Steve Yallop**

Inherent Risk:

Likelihood: Probable

Impact: Catastrophic

Current Risk Status:

Likelihood: Almost Never

Impact: Major

Controls in Place:

Council Tax Admin system
Trained Staff
Appropriate I.T systems
Audit & Review of systems

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 69

RISK: Statutory Returns – Housing Benefits (Final subsidy claim)

EXPOSURE: Financial Implications

Classification: Financial

**Responsible Officer: John Vickers,
Steve Yallop**

Inherent Risk:

Likelihood: Probable

Impact: Catastrophic

Current Risk Status:

Likelihood: Almost Never

Impact: Major

Controls in Place:

Council Tax Admin system
Trained Staff
Appropriate I.T systems
Audit & Review of systems

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 70

RISK: Statutory Returns – Financial Services (Final housing subsidy claim)

EXPOSURE: Financial Implications

Classification: Financial

**Responsible Officer: John Vickers,
Steve Yallop**

Inherent Risk:

Likelihood: Probable

Impact: Catastrophic

Current Risk Status:

Likelihood: Almost Never

Impact: Major

Controls in Place:

Council Tax Admin system
Trained Staff
Appropriate I.T systems
Audit & Review of systems

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 71

RISK: Update and Review of Financial Strategy

EXPOSURE: Financial implications

Classification: Financial

Responsible Officer: Alison Ball

Inherent Risk:

Likelihood: **Probable**

Impact: **Minor**

Current Risk Status:

Likelihood: **Almost Never**

Impact: **Minor**

Controls in Place:

Created a strategy
Changes to medium and short term budgets
Trained staff
Reserves and balances
Frequent reviews

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 72

RISK: Update and Review Housing Benefit Strategy

EXPOSURE: Financial Implications

Classification: Financial

Responsible Officer: Steve Yallop

Inherent Risk:

Likelihood: **Probable**

Impact: Minor

Current Risk Status:

Likelihood: **Almost Never**

Impact: Minor

Controls in Place:

Trained staff
Reviewed

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 73

RISK: Finance Department staffing review

EXPOSURE: Financial Regulations

Classification: Financial

Responsible Officer: Mark Kimberley

Inherent Risk:

Likelihood: **Frequent**

Impact: **Minor**

Current Risk Status:

Likelihood: **Possible**

Impact: **Minor**

Controls in Place:

Review being undertaken

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 74

RISK: Shared Services – leading to inefficiencies and services not fit for the purpose

EXPOSURE: Reputation

Classification: Reputation

Responsible Officer:

Inherent Risk:

Likelihood: **Frequent**

Impact: Major

Current Risk Status:

Likelihood: **Possible**

Impact: Minor

Controls in Place:

Review of our procurement of corporate and transactional services

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 76

RISK: Inadequate Business Continuity Plan advice to local business , statutory responsibility

EXPOSURE: Reputational

Classification:

Responsible Officer:

Inherent Risk:

Likelihood: **Almost Never**

Impact: Minor

Current Risk Status:

Likelihood: **Almost Never**

Impact: Minor

Controls in Place:

County Contract to do this for us

Proposed Action:

GEDLING BOROUGH COUNCIL
OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 77

**RISK: Revenues grants
LABGI scheme – maximum income from it**

EXPOSURE: Financial

Classification: Financial

Responsible Officer: John Vickers

Inherent Risk:

Likelihood: **Probable**

Impact: Minor

Current Risk Status:

Likelihood: **Possible**

Impact: Minor

Controls in Place:

Regular inspections
V.O turn round quick
Liase with planning
Local Development plan framework

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 78

**RISK: Support Service impact of LSVT
By 2008 need to TUPE transfer and reduce staff
Elements of peoples jobs**

EXPOSURE: Employee Related

Classification:

Responsible Officer:

Inherent Risk:

Likelihood: **Probable**

Impact: Minor

Current Risk Status:

Likelihood: **Possible**

Impact: Minor

Controls in Place:

One and a half years to manage it
Track record of dealing with it
Likely vacancies over this time

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 66

**RISK: Fuel stocks
Old tanks, theft of fuel, leaking pipes**

EXPOSURE:

**Classification: Financial, Reputational,
Environment**

**Responsible Officer: Caroline
Mckenzie**

Inherent Risk:

Likelihood: Frequent

Impact: Catastrophic

Current Risk Status:

Likelihood: Probable

Impact: Major

Controls in Place:

Trained staff to receive fuel
Risk assessments in place
Tanks & Pipes tested annually
Fuel issue system to monitor for theft
Locked vehicles.
Limit to how much carried on vehicles

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 67

RISK: Muslim Burials –Risk of providing the service they require, weekend working, disruption to visitors at the weekend

EXPOSURE:

Classification: Financial, Reputational Responsible Officer:

Inherent Risk:

Likelihood: Frequent

Impact: Catastrophic

Current Risk Status:

Likelihood: Probable

Impact: Catastrophic

Controls in Place:

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 68

**RISK: Memorial testing – if unsafe lay down or bury half way into ground
Complaints, claims –legal issues from making safe without families permisson**

EXPOSURE:

Classification:Financial, Reputation Responsible Officer:

<u>Inherent Risk:</u> Likelihood: Frequent	Impact: Major
<u>Current Risk Status:</u> Likelihood: Probable	Impact: Major

Controls in Place:

Aware of cases going to court
Risk assessments in place
Correct procedure being followed

Proposed Action:

GEDLING BOROUGH COUNCIL

OPERATIONAL RISK REGISTER

YEAR IDENTIFIED: 2006/07

RISK PROFILE NUMBER: 69

**RISK: Decriminalise parking enforcement,
If not paying for Car Parks it will cost us money
If not set up and managed properly - reputation
If we don't sign up, no traffic wardens, resident parking schemes, people park
wherever**

EXPOSURE:

Classification: Reputation, financial

Responsible Officer:

Inherent Risk:

Likelihood: Frequent

Impact: Major

Current Risk Status:

Likelihood: Probable

Impact: Major

Controls in Place:

We get profits back, but will be a loss in first few years

Proposed Action:

